

Public Input to the FCC
Telecommunications Relay Service Docket CG 03-123
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Hello. My name is Leah Katz-Hernandez. My mother is deaf and my father is hearing. We use VRS now and that has improved the communication situation with my family. It's very important -- it's vital, we must have communication. We can't abuse that opportunity. We have to be able to use -- abuse that opportunity. We have to be able to use the pager, use the cell phone that has e-mail service in it. And I paid full price for the cell phone and I can't use the phone itself. And I use the text part. So VRS is extremely important for deaf people to communicate with hearing people. It builds bridges between the two worlds.

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